



IPOB (ed.)

The future of knowledge- intensive service work

theory and practice of managing
human and organisational resources

metropolis

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intensive service work**

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and organisational resources

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This book presents the current state of research in the field of management consulting with special focus on the topics ambiguity, ignorance, error culture, work-life balance and diversity. The book is based upon the symposium "The future of knowledge intensive service work: Theory and practice of managing human and organizational resources" (June 17-18, 2010 at the Carl von Ossietzky University Oldenburg, Germany) and the research project "Innovative Concepts of Personnel and Organizational Development in Consultancies" (IPOB).

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